

Shipping Policy

(Last updated: 24th January 2026)

Thank you for shopping with Beauti-Nails. This Shipping Policy explains how we process, ship, and deliver orders placed through our online shop.

1. Order Processing Times

All orders are processed within 1 working day after payment is received.

Orders are not processed, packed, or shipped on weekends or UK bank holidays. During busy periods (such as sales or holidays), processing times may be slightly longer. You will receive a confirmation email once your order has been dispatched.

2. Shipping Locations

We currently only ship within the United Kingdom

3. Shipping Methods & Delivery Times

Estimated delivery times (after dispatch) are:

- Standard UK Delivery: 2–4 working days
- Express UK Delivery: 1–2 working days (if selected at checkout)
- Delivery times are estimates and may vary due to postal delays or circumstances outside our control.

4. Shipping Costs

Shipping costs are calculated at checkout based on your selected delivery method.

 Free standard UK shipping is available on all orders over £30.

Any additional shipping promotions will be clearly stated on our website.

5. Tracking Your Order

Where tracking is available, you will receive tracking details by email once your order has been dispatched.

Please allow up to 24 hours for tracking information to update after receiving your dispatch email.

6. Delays & Delivery Issues

Beauti-Nails is not responsible for delays caused by:

- Postal or courier service disruptions
- Incorrect or incomplete addresses provided at checkout

- Circumstances outside our reasonable control
- If your parcel has not arrived within 7 working days of dispatch, please contact us at hello@beauti-nails.com and we will do our best to help.

7. Incorrect Addresses

It is the customer's responsibility to ensure the shipping address is correct at checkout. If an order is returned to us due to an incorrect or incomplete address, we may ask you to pay additional postage costs to resend the item.

8. Lost or Damaged Parcels

If your order arrives damaged or you believe it has been lost in transit, please contact us within:

- 48 hours of delivery for damaged items
- 7 days of the expected delivery date for missing items

Please include:

- Your order number
- A description of the issue
- Photos of any damage (if applicable)

We will work with the courier to resolve the issue and arrange a replacement or refund where appropriate.

9. Contact Us

If you have any questions about shipping or your order, please contact:

 hello@beauti-nails.com

Please include your order number so we can assist you as quickly as possible.