

Terms & Conditions

(Last updated: 24th January 2026)

These Terms & Conditions govern your use of the Beauti-Nails website and the purchase of services and products from us. By booking an appointment, placing an order, or using our website, you agree to these terms.

1. About Us

Business name: Beauti-Nails

Business type: Nail salon and online beauty retailer

Contact email: hello@beauti-nails.com

2. Use of Our Website

By using our website, you agree to:

- Use it only for lawful purposes
- Not misuse, hack, or attempt to disrupt the website
- Provide accurate information when booking or ordering
- We may update or change website content at any time without notice.

3. Salon Appointments

Bookings

Appointments can be made online, by phone, or in person. By booking, you agree to provide accurate contact details.

Cancellations & Rescheduling

We kindly ask for at least 24 hours' notice if you need to cancel or reschedule, which you will not be charged for.

Rescheduling or cancelling your appointment with less than 24 hours' notice will result in a charge of 50% of the total booked appointment charge.

No-Shows

A missed appointments may result in 100% charge for the booked appointment and the requirement to pay a deposit for future bookings.

Late Arrivals

If you arrive late, your treatment time may be shortened and the full booked appointment fee will still apply.

If you arrive more than 15 minutes after your booked appointment, it's unlikely we will have time to carry out the treatment and you will be charged 100% of the treatment fee.

Service Results

While we always aim for the highest standards, results can vary depending on nail condition, aftercare, and individual factors. We cannot guarantee identical results to photos or previous treatments.

4. Health & Safety

Clients must inform us before treatment of:

- Allergies
- Medical conditions
- Skin or nail infections
- Pregnancy (where relevant)
- We reserve the right to refuse treatment if we believe it is unsafe or inappropriate.

5. Gift Vouchers (If Offered)

- Gift vouchers are non-refundable and cannot be exchanged for cash
- They must be used before the expiry date (if applicable)

6. Online Shop Orders

By placing an order through our online shop, you agree that:

- All information provided is accurate
- You are authorised to use the payment method
- You are purchasing for personal, non-commercial use unless agreed otherwise
- Orders are subject to availability. We reserve the right to cancel or refuse any order and issue a refund if necessary.

7. Prices & Payment

- All prices are listed in GBP (£)
- We reserve the right to change prices at any time
- Payment must be made in full at the time of booking (where required) or purchase
- Payments are processed securely through third-party providers. We do not store full card details.

8. Shipping

- Shipping times, costs, and delivery information are outlined in our Shipping Policy. Delivery times are estimates and not guaranteed.
- Beauti-Nails is not responsible for delays caused by postal services or incorrect address details provided by the customer.

9. Returns & Refunds (Online Shop)

Please refer to our Returns Policy for full details. Nothing in these Terms affects your statutory rights under UK consumer law.

10. Intellectual Property

All content on this website — including logos, images, text, and branding — belongs to Beauti-Nails unless otherwise stated. It may not be copied, reproduced, or used without permission.

11. Liability

To the fullest extent permitted by law:

- Beauti-Nails is not liable for indirect or consequential loss
- We are not responsible for allergic reactions where clients have not disclosed relevant information
- We are not responsible for misuse of products purchased from our shop
- Nothing in these Terms excludes liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence.

12. Third-Party Links

Our website may contain links to third-party websites or booking platforms. We are not responsible for their content, policies, or practices.

13. Privacy

Your personal information is handled in accordance with our Privacy Policy, which explains how we collect and use your data.

14. Changes to These Terms

We may update these Terms & Conditions from time to time. The latest version will always be available on our website with the updated date shown at the top.

15. Governing Law

These Terms & Conditions are governed by the laws of England and Wales, and any disputes will be subject to the jurisdiction of the UK courts.