

## **Accessibility Statement**

Last updated: 24<sup>th</sup> January 2026

At Beauti-Nails, we are committed to making our website accessible and inclusive for as many people as possible, regardless of ability or technology.

We want everyone to be able to access information about our nail and beauty services and shop online with ease and confidence.

### **Our Commitment to Accessibility**

We aim to ensure our website:

- Is easy to navigate using a keyboard or assistive technology
- Uses clear fonts, readable text, and good colour contrast
- Allows users to zoom in without loss of content or functionality
- Includes alternative text (alt text) for important images
- Uses simple, clear language wherever possible
- Is compatible with commonly used screen readers and modern browsers
- We strive to follow best practices and standards based on the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA where reasonably possible.

### **Accessibility of Our Services**

In addition to our website, Beauti-Nails is committed to making our salon services as accessible as possible. If you have specific accessibility requirements for an appointment, we encourage you to contact us in advance so we can discuss how best to support you.

### **Online Booking & Shop Accessibility**

Our website may include third-party systems such as:

- Online booking software
- E-commerce and payment platforms
- While we aim to choose reputable providers, we do not have full control over the accessibility of third-party platforms. However, we welcome feedback if you experience difficulty using any part of our booking or shopping process.

### **Known Limitations**

We are continuously working to improve accessibility, but some parts of the website may not yet be fully accessible. For example:

- Some older images may not yet have detailed alternative text
- Certain third-party tools may have accessibility limitations beyond our control
- We are actively reviewing and improving these areas.

### **Need Help or Found a Problem?**

If you have difficulty accessing any part of our website or services, please contact us and we will do our best to provide the information or service you need in an alternative format.

Contact details:

 Email: [hello@beauti-nails.com](mailto:hello@beauti-nails.com)

 Phone: 07568 301601

When contacting us, please let us know:

- The page or feature you were trying to use
- What the issue was
- What device and browser you were using (if known)
- This helps us fix the issue more quickly

### **Enforcement Procedure**

If you are not satisfied with our response to an accessibility concern, you may wish to seek further advice from the Equality Advisory and Support Service (EASS), which provides guidance on equality and accessibility rights in the UK.

We are committed to ongoing improvements to ensure Beauti-Nails is welcoming and accessible to all clients, both online and in person.